

StudentAccess

Frequently Asked Questions

- Q. Is StudentAccess the same as Microsoft Access?
- A. No. We used Microsoft Access as a base in order to take advantage of the power and flexibility it offers. We then designed an interface to make it easier to use, built in reports and added security features specific to the needs of TRiO programs and the types of information they need to track.
- Q. Do I need to know Microsoft Access in order to use StudentAccess?
- A. No, experience with Microsoft Access is *not* required to use StudentAccess.
- Q. Is more detailed information available regarding these security features?
- A. Absolutely. All of our security features are supported by our outstanding technical support staff. Just give us a call and we'll be happy to guide you through what security you might need and how to put it in place.
- Q. I'm not a very technical person. Will I still find it easy to use these security features?
- A. Yes! The security interface is very easy to use. But if you have questions or need assistance, our technical support staff is always available to help.
- Q. How do I get StudentAccess for my program?
- A. Just give us a call at **800-801-1232** or email us at info@studentaccess.com and we'll help you get started right away!

About StudentAccess

Heiberg Consulting, Inc. has been providing products and services to the educational and TRiO communities for over 10 years. StudentAccess (SA) is a complete line of student and service tracking databases. As former employees of a TRiO program at Colorado State University, we understand the importance of a reliable, effective means of recording student data. StudentAccess was developed to provide you with quick and easy access to your information as well as to automatically generate your annual report. It is currently being used at hundreds of institutions nationwide. Find out how StudentAccess can benefit your program. Call today 1-800-801-1232



Ask us about...

Free demos

Data Conversions

Support for Microsoft SQL Server



Heiberg Consulting, Inc.

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**800-801-1232
970-221-4447 (fax)**

www.studentaccess.com

StudentAccess
Student Tracking Software for the TRiO Community

**Secure your data
with
StudentAccess**



*Simplify student data tracking,
easily prepare your Annual
Performance Report and enjoy
peace of mind knowing your data is
secure.*

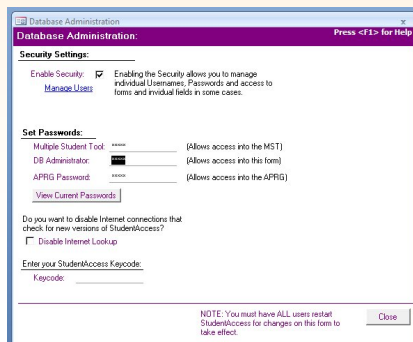
StudentAccess

Security you can count on—from a name you can trust.

Multiple levels of Security

For over ten years, thousands of TRiO professionals across the U.S. and its territories have trusted StudentAccess to track their student data, to record contacts and services, as well as to generate their annual report for submission to the Dept. of Ed.

StudentAccess has always offered a number of ways for you to secure this data. Now, we're giving you even more options. In keeping with our on-going commitment to provide the highest quality software and support available, StudentAccess now includes **Advanced Security Features**. With the ability to assign unique user names and passwords, you can control who has access to certain information. You can control who can enter and change data and who can simply view it. You can block access to certain areas altogether. With **field-level** security options, you even have the ability to control access to specific fields, such as test scores, or to encrypt sensitive information such as social security numbers.



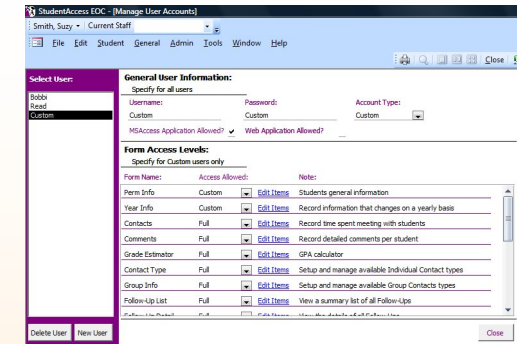
Why is this important?

With crimes such as fraud and identity theft on the rise, there continues to be a growing concern with regard to safeguarding personal information. In fact, many laws pertain to the security and privacy of academic, medical and financial information. FERPA (Family Educational Rights & Privacy Act) protects student records and requires those responsible for student data to take reasonable precautions to prevent the misuse of personally identifiable information such as social security numbers, date of birth and more.

By providing you with security and encryption options for protecting this critical data, StudentAccess can assist you in securing your student information.

Multiple Levels of Security. With multiple levels of security, StudentAccess makes it easy for you to setup users and select what level of access you wish to grant: **Full, Read-Only** or **Custom**.

Custom Security Settings. The custom setting allows you, as the Director or StudentAccess administrator, the ability to control the specific areas this user will have access to.



Deny Access Settings. Want to limit a counselor to being able to enter contacts and comments, but not change a student's permanent information? You can do that! Or you can choose to block access to certain information entirely by **denying** access to those areas.

With so many options for securing your data, it's easy to see why StudentAccess is trusted by so many TRiO programs across the country. And it is all backed by what our customers describe as the greatest technical support they've ever received. For more information on any of these security features or to find out how StudentAccess can help you, call us today.

1-800-801-1232

some features may vary by version